



## WIRRAL ADVANCED MOTORISTS OBSERVER – ASSOCIATE CHARTER

### **This Charter sets out the basis of the relationship between Observers and Associates**

**Our Commitment.** As a new Associate member of WAM and IAM RoadSmart, we welcome you to the world of Advanced Driving. Your Observer will guide and support you as an Associate Member of our Group. Our aim is that you enjoy the IAM RoadSmart Advanced Driver Course and become a safer and more skilled driver.

**The Observer Team** comprises unpaid volunteers who have successfully passed the IAM Advanced Driving Test. They have continued their training; investing considerable time, energy and expense in their own personal development to qualify as Observers and they now freely offer their time and experience to assist others to become safer, better drivers.

### **You can expect your Observer to:**

- ✓ Act with integrity, honesty and professionalism
- ✓ Be proactive and supportive in the development of your driving skills to meet your individual needs
- ✓ Give on-road guidance, providing practical examples to assist you to improve your driving skills
- ✓ Provide verbal and written feedback to ensure your continuous driving development
- ✓ Provide a point of contact with regard to training matters

*It is important for Associate Members to appreciate the fact that Observers share their experience and give up their time on an entirely voluntary basis*

### **In return WAM expects you to:**

- Give a priority level of commitment to the Advanced Driving Course until it is completed and keep in regular (weekly or fortnightly) contact with your Observer
- Share responsibility for arranging training sessions and be punctual for them – advising your Observer of any delay or necessary cancellation in good time
- Provide a vehicle that is legal, safe, clean and tidy
- Bring your Associate handbook to each session
- Study and be familiar with your Advanced Driver Course handbook and the Highway Code
- Practice between observed sessions
- Actively participate in briefings and debriefings
- Learn to Speak-Your-Thoughts whilst driving
- Tell your Observer about any issues that may have an effect on your training/development
- Understand that whilst under guidance, driving decisions and safety are your legal responsibility

**At any time, should you have any concerns or complaints, contact the Chief Observer or the Associate Coordinator**